

WORKING TITLE	Program Coordinator
PAYROLL CLASSIFICATION	Administrative Support Assistant II (N2203)
DEPARTMENT	Center for International Trade & Transportation (CITT)
STATUS	Fulltime, Benefitted, Non-Exempt, Hourly
POSTING DATE	3/3/2025
POSITION NUMBER	2694

OVERVIEW

The Program Coordinator performs a variety of administrative duties involved in the planning, implementation, and coordination of education and training programs, activities, and special events under the general direction of the Center for International Trade & Transportation (CITT) Executive Director. Those duties support CITT operations and the California Local Technical Assistance Program (LTAP), which the center administers.

The Program Coordinator interacts with students and personnel at all levels from public and private organizations, and thus must demonstrate excellent customer service and organizational skills and a high-level of administrative and technical expertise to independently and efficiently coordinate day-to-day operations, projects, and priorities.

It is expected that support related to the California LTAP Center will constitute 50% of the Program Coordinator's time.

CITT, based at California State University, Long Beach, is home to four research centers and the California LTAP, which collectively serve regional, national, and international industry and educational clients and partnerships.

ESSENTIAL DUTIES AND RESPONSIBILITIES

Program Coordinator is expected to perform a variety of duties that involve planning, implementing, and coordinating education and training programs, activities and special events that are in direct support of the CITT mission. Primary duties include, but are not limited to:

- Assisting the Executive Director in coordinating and tracking outreach and interactions with clients, customers and partners of CITT's Center activities (including local agencies served by LTAP);
- Supporting development, marketing and activities/events for the CITT and LTAP programs;
- Supporting on-going program evaluation, continuous improvement and progress reporting of the programs utilizing various learning management, data collection and reporting systems;
- Coordinating with faculty on contracts and project tracking;
- Providing logistical support for Center activities and education/training programs involving instructors and speakers at events, workshops and conferences held state-wide and nationally; and

- Other duties as assigned. This job description is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities and qualifications required of employees assigned to the job.

EDUCATION, SKILLS AND ABILITIES

- Minimum Bachelor's degree in business, management, communications or related disciplines.
- Minimum of five (5) years of experience in project coordination or management with an emphasis on database and customer relationship management. Experience in contract and vendor management and program evaluation preferred.
- Prior experience working in an education and/or transportation-related field is preferred.
- Must have experience in event coordination or support.
- Must be proficient in MS applications, including Excel. Prior experience with project and database management tools and communications platforms (e.g., Constant Contact) preferred.
- Must have a demonstrated ability to communicate and work effectively with a diverse group of university staff and external partners.
- Must demonstrate ability to manage time and multiple projects/duties simultaneously, function well under pressure, work effectively under deadlines and assist in the development work plans.
- Must provide evidence of organizational skills, be able to accept constructive criticism, be professional and interact positively with a diverse group of individuals and work styles.

Must be able to accept constructive criticism, prioritize workload, be dependable, behave professionally and interact positively with others. Regular, punctual attendance required. This position is employed through the CSULB Research Foundation. Employment is at-will.

POST OFFER BACKGROUND CHECK REQUIREMENT

A post offer background check (including a reference and criminal records check) must be completed, and the individual cleared, before they can start work with the CSULB Research Foundation. No information will be required prior to the offer of employment. Once an offer of employment is made, failure to complete the background check and receive clearance may affect the application status of a new hire individual and/or the continued employment of a current CSULB Research Foundation employee who has applied for/moved into a new position. Individuals working with minor children and/or the elderly will be required to renew their live scan fingerprinting and be cleared every twelve (12) months. Information obtained through the background check does not automatically disqualify an individual from employment.

GRANT FUNDED EMPLOYMENT

This position is restricted to the conditions set forth in the grant. Ongoing employment is contingent upon satisfactory job performance and continual renewal of grant money/availability of funds.

COMPENSATION RANGE: \$25 per hour

FILING DEADLINE: Open Until Filled

NOTE: In order to be considered for this position, please submit the required information as soon as possible. The hiring committee will review applications, interview qualified candidates and close the position anytime on or after two (2) weeks from the posting date listed above. Removal of a position from our website is indication that the position has been filled.

APPLICANT PROCEDURE

Interested individuals should forward their cover letter, resume, and completed employment application referencing position number to the CSULB Research Foundation Human Resources Department in one of the following ways:

- By Mail/Delivery: 6300 State University Drive, Suite 332, Long Beach, CA 90815
- By Confidential HR Fax: 562. 985.1726
- By E-mail: FND-HR@CSULB.EDU (put Job# in the Subject line)

A separate application is necessary for each employment opportunity posting. The employment Application can be found alphabetically on our website at <https://www.csulb.edu/research-foundation>, under the Forms, then the Human Resources tab. It is the responsibility of the applicant to clarify on their application their ability to perform the job for which they are applying. Individuals requiring a reasonable accommodation in order to apply for this position should provide necessary information to the Director of Human Resources. Additionally, individuals invited to interview for this position should inform the Director of Human Resources at the time of invitation, of any requirements for a reasonable accommodation.

NOTICE

The CSULB Research Foundation does not discriminate on the basis of sex in its employment as required by Title IX of the Education Amendments of 1972, as amended, and Section 86.9 of the administrative regulations adopted by the Department of Education pursuant thereto, nor does it discriminate on the basis of race, color, religion, national origin (including language restrictions), sex (pregnancy or gender), sexual orientation, marital status, age, disability (mental and physical, including HIV and AIDS), ancestry, medical condition (cancer/genetic characteristics), denial of family and medical care leave, denial of pregnancy disability leave or reasonable accommodation or veteran's status (including Vietnam-era veterans) as required by other federal/state non-discrimination statutes, related administrative regulations and executive orders. Individuals selected for employment must provide proof of identity and employment eligibility as prescribed in Title 8, United States Code, and Section 132A. We are an Equal Opportunity and Title IX Employer. The CSULB Research Foundation is a 501 (c) (3) corporation that exists solely to support and advance the mission of CSULB. Employment with the CSULB Research Foundation rests solely with the CSULB Research Foundation and provides no rights or benefits of employment or any other kind, with any other organization. This includes but is not limited to: California State University Long Beach, the State of California, or the sponsoring agencies of any programs administered by the CSULB Research Foundation.