



Common themes in 436 comments about **WHAT HAS BEEN GOING BEST** for students at CSULB, collected in October's Campus Pulse survey (10/7-18).

1. Professors and Faculty are helpful and supportive

- “Professors are amazing and my thesis advisor has been wonderful.”
- “I enjoy learning in class - class content and professors are fantastic.”
- “Professors being understanding and ready to help.”

2. Classes are engaging and interesting

- “My classes have been fun and engaging. I am always looking forward to class.”
- “Learning new information pertaining to my career and networking.”
- “I love what I am learning.”

3. Social connections and making friends

- “I made friends.”
- “Networking & meeting new, amazing people.”
- “The support provided by peers and professors.”

4. Campus resources and facilities

- “I am glad I have access to many places to study and do homework during the evening hours.”
- “I have been going to the SRWC on campus that has been accessible.”
- “Access to Graduate Student computer lab.”

5. Academic support and advising

- “I can reach my advisers very easily and they give feedback very quickly.”
- “Just talking to my advisor or talking to my faculty advisor.”

6. Extracurricular activities and clubs

- “Joining a club on campus.”
- “I’ve enjoyed the various campus events thus far.”
- “Partaking in student events/clubs.”

7. Campus environment

- “The environment and overall vibe of the school is amazing.”
- “The walks to class, I love seeing the flowers and trees.”
- “Great campus, great people to hang out with.”

Common themes in 443 comments about **PROBLEMS OR DIFFICULTIES** for students at CSULB, collected in October’s Campus Pulse survey (10/7-18).

1. Parking and transportation

- “Difficulty finding parking,”
- “Parking structures everyone seems to be playing bumper cars.”
- “Traffic going to school”
- “Transportation at times can be a little frustrating.”

2. Financial struggles

- “The price of tuition + extra costs like graduation cost”
- “Paying for food on campus is expensive when you have to spend over 8 hours on campus.”
- “Trying to make ends meet while prioritizing school.”

3. Academic workload and associated stress

- “Just keeping up with the heavy workload”
- “Balancing school, work, and personal matters has been challenging at times”
- “Managing my time has been the biggest struggle.”

4. Mental and social health

- “I feel so isolated and alone”
- “Making new friends on campus ...”
- “Being unable to attend classes due to poor mental health”
- “Stress (academic and financial).”

5. Unresponsive or unhelpful faculty and Administrative Issues

- “Some faculty have been hard to get ahold of”
- “One of my professors seems to dislike me and I don’t feel understood by her.”
- “Disorganization among faculty and assignments”

6. Academic challenges outside the classroom

- “Not being able to have the classes that I need when I need them”
- “Lack of online classes for my major.”

- “The changes to the DIDA program are malicious and predatory. ...”

7. Problems with campus facilities

- “The quality of the Art building and its facilities could definitely be improved”
- “Dirty classes/bathrooms!”
- “The limited hours for the food resources on campus”
- “The dorm showers smell”