

Common themes in 441 comments about **WHAT HAS BEEN GOING BEST** for students at CSULB, collected in November's Campus Pulse survey (10/28-11/3).

1. Supportive professors and performing well academically

• Examples:

- "Great professors, consistency"
- o "My professor makes class enjoyable, relatable and makes you feel welcomed"
- o "I've gotten better grades than I thought on most of my midterms and essays."
- o "Getting good grades on my tests and quizzes."
- o "Classes have been going well"

2. Support services and campus facilities

Examples:

- o "The library is a good resource for students."
- o "The DSC has been incredibly supportive and kind."
- "Getting the help I needed at Beach Pantry, and the academic and professional support from Speech-Language Pathology and Audiology professors."
- o "The Career Development Center offering a lot of job events and workshops for students."

3. Social life and friendships including extracurricular clubs and activities

• Examples:

- o "I'm thankful for the close friendship I made on campus. It feels very genuine"
- o "Making new friends and connections through my program and clubs"
- o "The clubs CSULB has to offer."
- o "Joining the cheer club and making new friends"
- "Club sports!!! I love rowing!!!"
- o "The events CSULB provides, it gives me a distraction from homework and helps me relieve my stress."

4. Personal Growth and Well-being

• Examples:

- o "I am getting therapy, so I feel like I will start to feel better soon."
- o "My overall mood and mental health have been going great."
- o "Standing up for myself and lowering my expectations of others"

Common themes in 444 comments about **PROBLEMS OR DIFFICULTIES** for students at CSULB, collected in November's Campus Pulse survey (10/28-11/3).

1. Parking and transportation

Examples:

- o "The parking situation is very frustrating. All of my classes are on the south side of campus, but there are no student parking lots on that side."
- o "The commute."
- o "Finding parking, areas that are closed for special events when we already have trouble to find a parking spot."
- "Parking and walking so far to get to the building where my course is located."
- o "Long commutes from my car to my classroom."
- o "Commuting to school, with the gas prices now and days."

2. Difficulties managing academic workloads

• Examples:

- o "Deadlines and schoolwork seem overwhelming."
- o "The workload in my classes."
- o "Assignments due all around the same period of time."
- o "Feel overwhelmed working full time and going to school full time."
- o "Balancing deadlines and personal obligations."

3. Financial difficulties

• Examples:

- o "Paying for food, rent and transportation."
- "Financial aid has not been processed at the slightest and I had to pay my tuition out of pocket."
- o "Paying for my tuition has been very difficult. I did not receive any financial aid this semester, when I was supposed to."
- o "Just trying to get money to pay my books, pay back people I owe for my tuition, gas to go to school, monthly parking for school"

4. Mental health, including stress and isolation

• Examples:

- "Stress from external and school related issues."
- o "Mental health issues, difficulty making friends on campus."
- o "My depression and anxiety causes me to avoid activities and social interactions with people."
- o "Lack of social life, and stress from student teaching."
- o Difficulty making friends on campus."

5. Quality of teaching and level of course difficulty

• Examples:

- o "A professor that is not accommodating."
- o "Professors not being fair for questions/feedback and turning back assignment grades in a timely manner."
- o "Far below-par social work instructors."
- o "Level of difficulty in classes."

6. Health Issues

• Examples:

- o "My health and working full time."
- o "Recent surgery."
- o "Illness and allergies makes me unmotivated to do my work."