



**LONG BEACH**  
STATE UNIVERSITY

# TRAINING & DEVELOPMENT & EMPLOYEE RECOGNITION

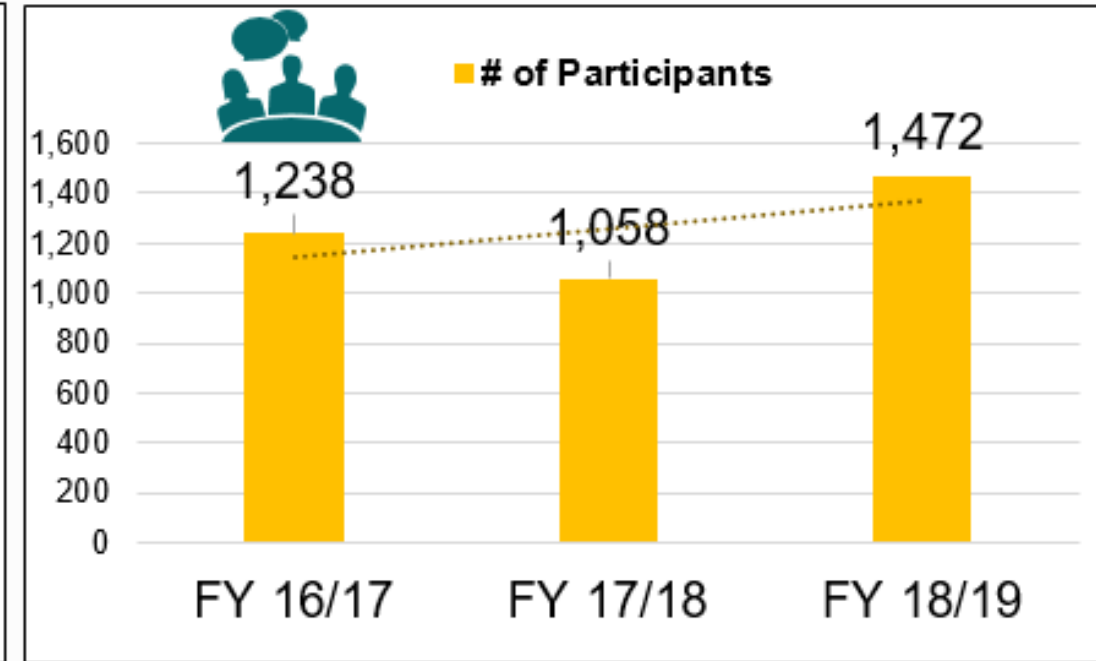
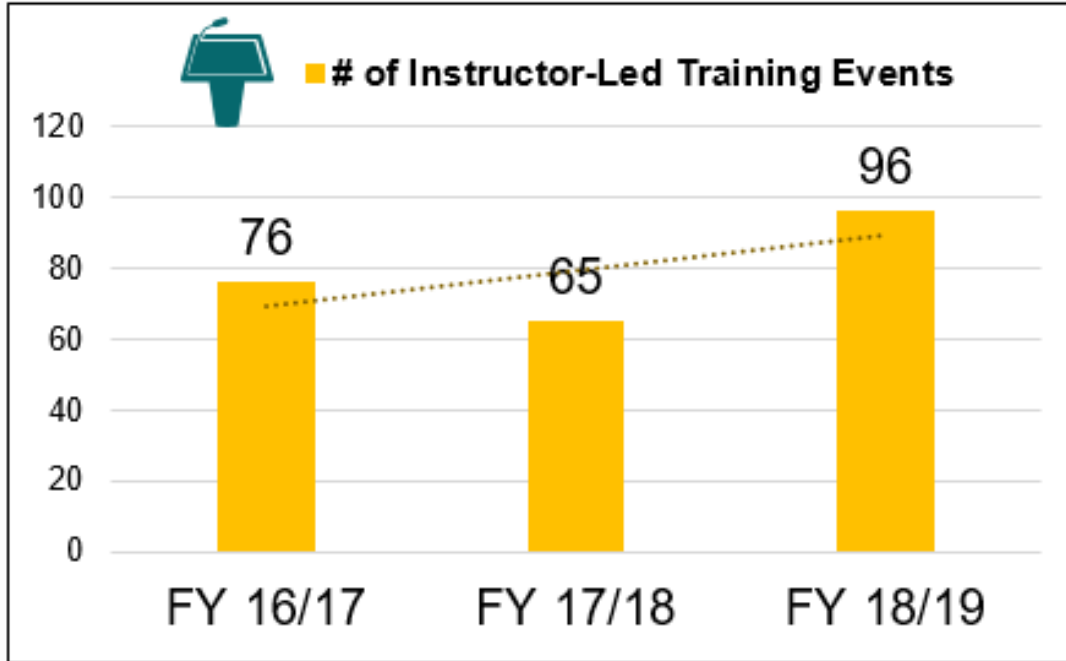
# ACCOMPLISHMENTS

## TRAINING & DEVELOPMENT & EMPLOYEE RECOGNITION

- Launched revitalized Recognition Program – including Best of the Beach and Employee of the Month – to align with campus values
- Launched Road to Success Academy for Campus Support Professionals
- Customized and conducted Countering Implicit Bias workshops for University Art Museum
- Led training for two cohorts of HR Essentials for Leads program, including Principles of Leadership
- Led Principles of Supervision for MPPs
- Continued Insights Discovery program workshops campus-wide
- Beach 2030 – Action Team member, chaired DAF All Hands meeting; provided leadership for other DAF-wide events, contributed Division strategic ideas (Staff Development Center)
- Conducted Future Hire onboarding process training

# TRAINING & DEVELOPMENT

## INSTRUCTOR-LED PROGRAMS



<b>Staff HR Training Workshops</b>	<b>FY 16/17</b>	<b>FY 17/18</b>	<b>FY 18/19</b>
# of Instructor-Led Training Events	76	65	96
# of Participants	1,238	1,058	1,472
Training Expenses	\$3,849.76	\$2,652.73	\$8,245.88
Training Cost Per Person	\$3.11	\$2.51	\$5.60

# TRAINING & DEVELOPMENT

## INSTRUCTOR-LED PROGRAMS – STRATEGIC IMPACT

- Training and Development directly supports 33% of CSULB's Strategic Goals for Staff Success.
- Staff professional development programs have grown tremendously with minimal resources.
- 175 Beach 2030 cards specifically highlighted a need for increased training and professional development opportunities for staff.



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# FEE WAIVERS

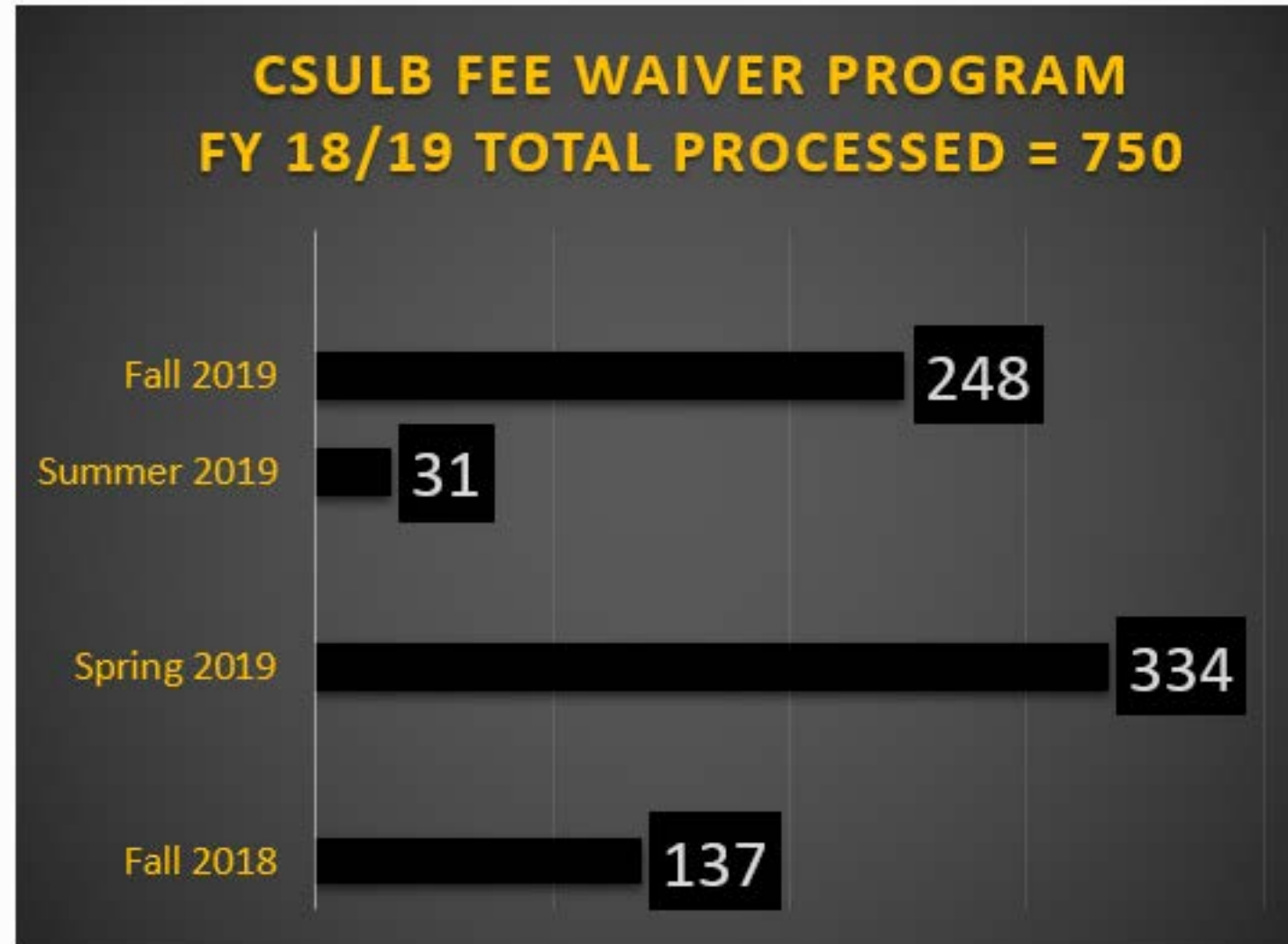


# ACCOMPLISHMENTS

## FEE WAIVERS

- Processed 750 Fee Waivers in FY18/19
- Continued analysis and streamlining of fee waiver processing for greater efficiencies
- Researched planning/implementation of automated Fee Waiver processing

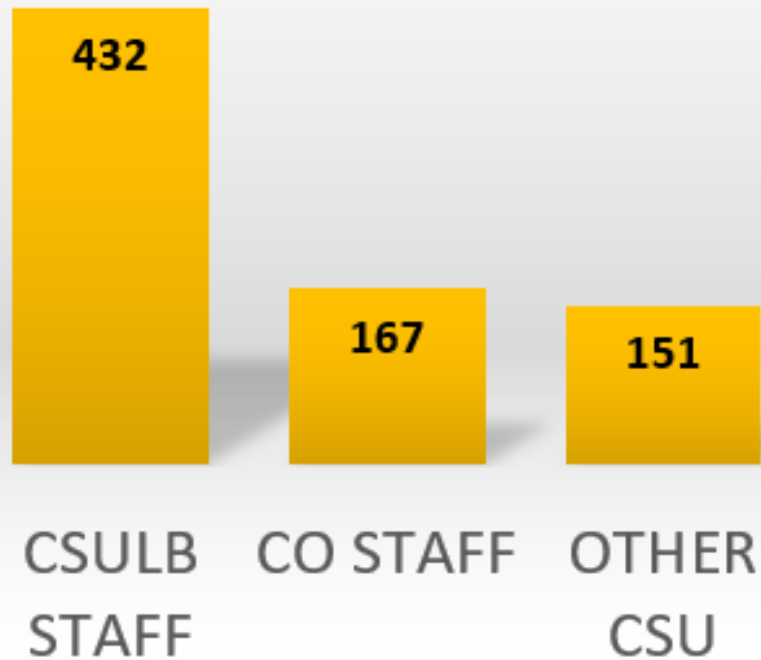
# FEE WAIVERS



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## CSULB FEE WAIVER PROGRAM FY 18/19

TOTAL PROCESSED = 750



## CSULB FEE WAIVER PROGRAM FY 18/19

Total Fee Waivers & Applications =  
750

- 59 Enrollment Applications

